

## SERVICE HOTLINE

**Number:** 158/2024  
**Date:** 08 November 2024

**Name and Surname:** Pravesh Govender  
**Designation:** Head - IT Delivery

### ALL MARKETS - JSE CLIENT FACING FIREWALL REPLACEMENT PROJECT

Further to [Service Hotline 033/2024](#) published on 1 March 2024 and [006/2024](#) published on 9 January 2024 regarding the Client Facing Firewall Replacement project. The Firewalls are already live, and traffic migrations will begin on 9 November 2024.

Kindly note that there will be further traffic flow enhancements on the JSE CLIENT FACING FIREWALL and JSE internal Firewalls in Q1 2025. Further communication will be published closer to the time.

**It will be mandatory for all clients to conduct technical connectivity tests post the implementation of the firewall change that will be communicated accordingly.**

Clients will be required to perform telnet tests to the respective systems and confirm the receipt of multicast on all data feeds which are subscribed to.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)